



North Tyneside Council

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Quadrant East
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October 2021

Dear Parent / Guardian

Half Term Holiday Food Support

North Tyneside Council knows that this has been a very difficult year for many people across our borough, and we have worked hard to ensure that families and individuals who need our help get as much support as we can give.

The government has provided us with some Household Support Grant funding to help our most vulnerable adults and children with the cost of food.

As part of a wider approach by the council to help our most vulnerable residents, we are using the Household Support Grant funding to help those families whose children are in receipt of free school meals because they meet the income related benefits criteria. We have used the Household Support Grant to ensure that all eligible families receive £15 per week per child.

One voucher will be paid for each child through an online account managed by Edenred, a company well-known for working with schools and other organisations to provide this kind of help. The voucher can be used in most supermarkets, either in store or online. The vouchers have activation dates, this will be the 25th of October, families should use this voucher during October Half Term.

This is a one-off food grant to support families and help to manage the additional expense they will have during the half term break when children don't receive free school meals. The vouchers must be spent by the 8th of November. Any not redeemed will be removed from the Edenred system and will not be able to be reissued.

Edenred will contact you by email to let you know your voucher is ready to be downloaded. Instructions will also be included when they contact you and details of the help desk to support you if you need it. If you have a general query about the vouchers over the summer you can contact the Participation Team on the email above. Queries will be dealt with 9.30-10.30 and 3.30-4.30 Monday to Friday. Please ensure that your email contact includes all the relevant details including your child's name, school and the issue you have.

Your faithfully

A handwritten signature in black ink, appearing to read "K. Clark". The signature is written in a cursive style with a large, stylized "K" at the beginning.

Cabinet Member responsible for Public Health and Wellbeing