

School meals payments are changing

North Tyneside Council's school meals team will be contacting you soon by e-mail to ask you to set up a new ParentPay account for school meals when the JOINOS system is no longer live.

Your school's go live date is Monday 26th April 2021

All parents need to activate their ParentPay account even if your child is entitled to free school meals, as the system will be used to communicate updates about your school meals service, as well as a payment system.

If you have any queries regarding the activation when you receive it, please email parentpay@northtyneside.gov.uk