



June 2022

Dear Resident,

I am writing to advise you of a major programme of Metro modernisation works which is taking place next month, including the complete replacement of Tanners Bank Bridge in North Shields.

Tanners Bank Road will be closed to all traffic and pedestrians for eight weeks, from 20 June to 12 August, which will affect access to the Fish Quay. There will also be a 14-day Metro line closure between St James and Tynemouth, from 16 July to 29 July.

Tanners Bank bridge is to be removed so that an entirely new bridge can go in its place. The £3m project will improve height clearance allowing for better bus links and road freight access to North Shields Fish Quay, encouraging more sustainable travel and improving servicing access for local businesses.

Due to the nature and large scale of the project, it is not possible to carry out the work on evenings / weekends only.

North Tyneside Council and Nexus are working in partnership to improve the road into the Fish Quay as part of the Council's wider ambition for North Shields, as well as making sure the Metro can run smoothly for decades to come.

During the installation of the new bridge, Tynemouth Road will be closed to all motor vehicles next to the bridge for two weeks, 16 July to 29 July. Some car parking along Tynemouth Road near the bridge will also be suspended. Pedestrians and cyclists will still be able to travel along Tynemouth Road at all times.

Businesses on Tanners Bank Road, Tynemouth Road and the Fish Quay will remain open as usual, and appropriate signposting will be put in place to promote this.

Appropriate diversionary routes for all road users have been created and will be signposted before the works start.

Please be assured that Nexus and our contactors are doing all we can to keep disruption to an absolute minimum.

If you have any questions or concerns about the work taking place, please contact Customer Relations on 0191 20 20 747 or email customerrelations@nexus.org.uk

Yours faithfully

A handwritten signature in black ink, appearing to read 'Huw Lewis'.

Huw Lewis
Customer Services Director



**Metro Major Line Closure
St James – Tynemouth, 16 – 29 July**

Metro ticket and passes will be accepted on the following bus services.

For more details visit nexus.org.uk, use the Live Travel Map or call 0191 20 20 747 (lines are open Monday-Friday, 9.00am-5.00pm)

Bus number	Route	Calling close to the following Metro stations:
	Gateshead – Whitley Bay	Monument, Manors, Byker, Chillingham Road, Walkergate, Wallsend, Hadrian Road, Percy Main, Meadow Well, North Shields, Tynemouth
	Walker/Wallsend - Fenham	Monument, Manors, Byker
	Northumberland Park – North Shields	North Shields, Meadow Well, Percy Main, Northumberland Park
	Throckley - Cobalt	Monument, Manors, Byker, Chillingham Road, Walkergate, Wallsend, Hadrian Road
	Walker/Wallsend – Dumpling Hall/Chapel House	St James, Monument, Manors, Byker, Wallsend (only service 40 for Wallsend)
	Killingworth – North Walbottle/Chapel House	St James, Monument, Manors, Byker, Chillingham Road
	Newcastle - Tynemouth	Monument, North Shields, Tynemouth
	Newcastle – North Shields	Monument, Meadow Well, North Shields
	Wallsend – Whitley Bay	North Shields, Meadow Well, Percy Main, Howdon, Hadrian Road, Wallsend

Bus services accepting Metro tickets and passes

You can still make your journey as these bus services will be accepting Metro tickets and passes from 16 July to 29 July.

For bus timetables visit nexus.org.uk/metro.

Bus	Route and Metro station areas visited
1	Gateshead - Whitley Bay Monument, Manors, Byker, Chillingham Road, Walkergate, Wallsend, Hadrian Road, Percy Main, Meadow Well, North Shields, Tynemouth
12	Walker/Wallsend - Fenham Monument, Manors, Byker
19	Northumberland Park – North Shields North Shields, Meadow Well, Percy Main, Northumberland Park
22	Throckley - Cobalt Monument, Manors, Byker, Chillingham Road, Walkergate, Wallsend, Hadrian Road
39/40	Walker/Wallsend – Dumpling Hall/Chapel House St James, Monument, Manors, Byker, Wallsend (only service 40 for Wallsend)
62/63	Killingworth – North Walbottle/Chapel House St James, Monument, Manors, Byker, Chillingham Road
306	Newcastle - Tynemouth Monument, North Shields, Tynemouth
310	Newcastle – North Shields Monument, Meadow Well, North Shields
317	Wallsend – Whitley Bay North Shields, Meadow Well, Percy Main, Howdon, Hadrian Road, Wallsend

Plan your journey in advance

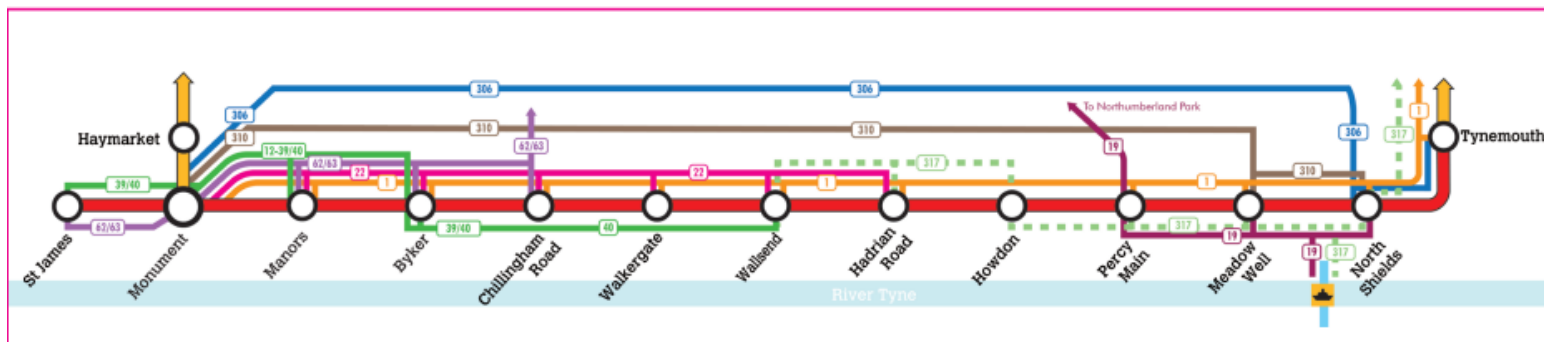
Journey times on the buses will be longer than on Metro, so please plan ahead and remember to leave extra time for travel, especially if transferring between different modes of transport.

Please note, some buses will not run as early or as late as Metro trains would have.

To help plan your journey use the Live Travel Map at nexus.org.uk or call 0191 20 20 747 (lines open are Monday-Friday, 9.00am-5.00pm).

Bus services accepting Metro tickets and passes

Areas visited by the bus services (some services do not stop outside of Metro stations)



Impact on neighbours

A compound near Chillingham Road station and one adjacent to Tanners Bank on Tynemouth Road, will be used to store materials and equipment leading up to and during the closure.

Residents close to the Metro line or compound area may experience work near their home and an increase in activity by our teams. However noise will be kept to a minimum.

If you have questions or concerns about the planned work, contact us on 0191 20 20 747 or email customerrelations@nexus.org.uk.

Road and footpath closures

Tanners Bank will be closed under the Metro bridge from 20 June to 12 August. There will be no access to road vehicles or pedestrians for the eight weeks.

Tynemouth Road next to the bridge will be closed to all road vehicles for two weeks, 16 July to 29 July 2022 (access to pedestrians and cyclists will be possible).

Diversion signage will be in place.