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Headteacher: Mr W Myers BA (Hons) PGCE NPQH
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Monday 4th March 2024

School Meals at Richardson Dees Primary School

Dear Parents / Carers,

At the end of December 2023, we received notification from the Local Authority that they would not be continuing their catering provision to all schools in North Tyneside from the 1st April 2024 onwards. We have worked with the Local Authority on a tender to find a new catering provider and we are now able to confirm that we have awarded the contract to Dolce.

Attached you will find some information from Dolce. What this will mean for our families is that:-

- You will need to ensure that you do not have excessive amounts of money on your ParentPay account, if you pay for school meals, as this will not be in use after the 28th March 2024. Please run down your account and only pay for meals as they are needed / taken.
- Once registered with the Dolce system (we will send out log in details once received), you will be able to pay for meals and choose what your child would like to eat each day. If you forget this will not be an issue, as they will get chance to pick their meal choice during morning registration.
- All allergies / dietary requirements will need to be entered by you into the Dolce system. Anything not covered on the system which applies to your child will need to be sent to the Dolce team as detailed in their correspondence.

If your circumstances have recently changed and you think you may be able to claim for free school meals, please contact the office and we will provide you with an application form.

Once the system is up and running, if you have any queries then please do not hesitate to contact the school office.

Kind regards

Janine White
School Business Manager

